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**CONSULTING AND TRAINING  
FOR PUBLIC & NON-PROFIT  
ORGANIZATIONS**

## Team Effectiveness Workshops

### EFFECTIVE INTERPERSONAL COMMUNICATION: IT'S WHAT YOU DON'T SAY!

This fun, informative, and fast-moving workshop will remind you of the importance of communicating effectively!

Emphasis is on your style of communicating and the subtle and not-so-subtle messages you are sending.

You will learn about:

- The impact of body language
- Voice inflection
- Why some communicators drive you nuts
- Ways to improve your communication style

Time format: ½ day